

# State of Intelligent Authentication & Fraud Prevention 2021

*Themes and predictions from a survey of 250 identification and authentication executive decision makers*



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Opus Research recently surveyed 250 executive decision makers from multiple industries in the U.S. , Canada, U.K., and Western Europe about business technologies for security, authentication, and fraud prevention. Respondents reported significant changes in fraud activities during the COVID-19 pandemic, accelerating the need for proven customer authentication and fraud detection strategies. Based on the survey data, Opus Research and SymNex Consulting present critical themes and near-term predictions for organizations implementing security technologies and comprehensive enterprise solutions.

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## About Opus Research

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